TRAVEL AND TOURISM MANAGEMENT

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1. Project Overview?

Travel and Tourism Management application is to expand a system that automates the processes of a travel and tourism organization, Users can make online reservations for bus tickets and tour packages

The project is aimed to provide the customers facility to book tickets for bus and also tour package online, through which they can book tickets anytime, anywhere. E-ticket system is basically made for providing the customer an anytime and anywhere service for booking the seat in the bus service, tour programmers’ and to gather information about the movies Tourist places.

1. To what extend the system is proposed for?

*The proposed system contains many new ideas*

* ***Virtual seat selection and booking****-means users can see seating arrangements of the bus and select the needed seats a seat is booked by a person the seat was locked and another one cannot select that*
* ***Including Bus Owners-***Bus Owners can make account in this system and submit their bus details and they can get all the booking details from admin
* ***Automatic Ticket Generator-***Users can Generate their ticket in the form of pdf after booking

1. Specify the Viewers/Public which is to be involved in the System?

The main user of the system is travels, bus owners,

1. List the Modules included in your System?

* Admin
* Users/travelers
* Bus owners
* Hotel owners

1. Identify the users in your project?

The main user is travelers

1. Who owns the system?

The system is own by particular Travel and tourism agency

1. System is related to which firm/industry/organization?

*The system related to Tourism industry*

1. Details of person that you have contacted for data collection?

*Travel agency manager, regular travelers*

1. Questionnaire to collect details about the project? (min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)

*1.whicht are the major tour packages?*

**Answer**: we are offering packages including holiday packages, family packages, honeymoon packages…..

2.which are major tourist destinations?

**Answer: goa**, Delhi including Agra, Jaipur Rajasthan, Udaipur etc…

And also provide abroad tours

3.how is the current booking procedure ?

**Answer :** current booking is fully based on our office and branches, customers can directly contact to our office and book the tour packages ,bus seat

4.what are the facilities provided in your packages?

We are providing all facilities including food and accommodation

5.which categories of bus using in your company

**Answer**: We have AC bus, non-ac, sleeper bus

6.how many seats available in your bus

**Answer:** our company bus has 50

7.if any external transport company corporate to your business?

**Answer: yes** we are taking external bus contract basis and running bus services using their vehicles and gave 30% money per single traveler to that transportation company

8.if bus ticket cancellation facilities available?

Yes available but only within 48 hours before departure of service

And customers directly contact to our office and do the cancellation

And only 50 % money are refunded

9.how to calculate bus fare?

Fare calculated based on traveler depature and ending point

10.is there any option available for travelers to choose their comfortable seat ?

Answer:

Yes available but if the seat is already booked then they cannot get the seat